



# COOL REPORTING TECHNIQUE

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**Non-BIRT Reports Integrated into Maximo**

Presented by Stephen Hume, MaxTECH Chair

# Agenda

- 1 **Background**
- 2 **Method**
- 3 **Steps to Implement**
- 4 **The Results**



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# Background

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As part of Health and Safety Review, a group of managers reviewed all completed Incident Records to see if the information was up to date, and records be closed or not.

This was a tedious process, clicking on the various tabs in the Incident application to check out the information.

A detailed BIRT report was created which pulled together all of the Incident details, but it was taking too long to run the report for each incident, scroll through the report, close the report, and then workflow the Incident record to CLOSED or Needing further Action status.

Enter a blog posting by Bruno Portaluri where he talked about using an automation script to generate a summary.

# Method

This reporting technique uses Automation Scripts, Actions, Application Designer and HTML to make the Summary look great.

When building the automation script, try different font sizes, table spacing, underlines and other features to spice up the summary presentation

The screenshot shows the 'Automation Scripts' interface. On the left is a navigation menu with sections: 'Go To Applications', 'Available Queries' (containing 'All Records' and 'All Bookmarks'), 'Common Actions' (containing 'Save Script' and 'Clear Script'), and 'More Actions' (containing 'Duplicate Script' and 'Delete Script'). The main area shows a list of scripts with 'Automation Script' selected. Below the list, the 'Automation Script Details' for script 'BPDWO001' are shown, including the 'Script Language' set to 'jython' and a 'Source Code' section with the following code:

```
from java.lang import StringBuilder
from psdi.mbo import MboConstants
from psdi.util import HTML
```

The screenshot shows the 'Actions' interface. On the left is a navigation menu with sections: 'Items', 'Actions', 'Tables', 'Views', 'Reports', 'Dashboards', 'Forms', 'Scripts', and 'Tools'. The main area shows a list of actions with 'Action' selected. Below the list, the 'Action Details' for action 'BPDWO001' are shown, including the 'Object' set to 'WORKORDER' and the 'Type' set to 'Custom Class'. The 'Summary' section contains the text 'Work Order Summary'.

# The Steps to Implement

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1. Use Database Configuration to add a NON-PERSISTENT attribute to the main table of the application
2. Write the automation script to populate the new attribute when an action is triggered
3. Add the new tab to the application where the summary will be displayed
4. Give security access to the action so that users can generate the summary

# Database Configuration

In the example being shown the non-persistent attribute has been added to the work order table.

Attribute	<b>Title</b>
BPDSUMMARY	Summary
<b>Description</b>	Class
Non persistent field for work order summary	
<b>Type</b>	Domain
CLOB	
Length	
999,99	

Entity	Persistent?
	<input type="checkbox"/>
Column	Must Be?
	<input type="checkbox"/>
Same as Object	Positive?
	<input type="checkbox"/>

# Automation Script

An automation script needs to be created to populate the summary attribute with data from which ever table is linked to the application where the summary is being implemented.

- Give the Launch Point, Action and Script the same name
- Identify the main Object as the same Object where you added the summary attribute



Create Script with Action Launch Point : Step 1 of 3

**i** Specify the object and an action that launch the script. You can reuse an existing script or specify a new one. If you choose a new script, the wizard guides you through the script creation process. [More information](#)

<b>+ Launch Point</b>	Object
	_____ 🔍
Action	Active?
_____	<input checked="" type="checkbox"/>

Script

New

Existing: Script \_\_\_\_\_ 🔍

# Automation Script continued...

## The SCRIPT breakdown:

### Source Code

```
from java.lang import StringBuilder
from psdi.mbo import MboConstants
from psdi.util import HTML
```

At the very top of the script is the list of “functions” that need to be imported into the script for the script to work properly.

They are “StringBuilder”, “MboConstants” and “HTML”

```
val = StringBuilder()
# retrieve attributes and writes them in HTML format in the buffer
#Work Order header row
val.append("<table border=0 width=500>" + "<col width=10%>" + "<col width=10%>" + "<col width=10%>"
+ "<thead>"
+ "<tr>"
+ "<td width=10%>" + "<font color=#000000 size=-2>" + "<b>" + "WO Number" + "</b>" + "</font>" + "</td>"
+ "<td width=10%>" + "<font color=#000000 size=-2>" + "<b>" + "SITE" + "</b>" + "</font>" + "</td>"
+ "<td width=10%>" + "<font color=#000000 size=-2>" + "<b>" + "STATUS" + "</b>" + "</font>" + "</td>"
+ "</thead>"
+ "</table>")
```

The next part of the script builds a string of characters to dynamically construct an HTML document.

# Automation Script continued...

## The SCRIPT breakdown:

```
#Work Order header row
val.append("<table border=0 width=500>" + "<col width=10%>" + "<col width=10%>" + "<col width=10%>"
+ "<thead>"
+ "<tr>"
+ "<td width=10%>" + "<font color=#000000 size=-2>" + "<b>" + "WO Number" + "</b>" + "</font>" + "</td>"
+ "<td width=10%>" + "<font color=#000000 size=-2>" + "<b>" + "SITE" + "</b>" + "</font>" + "</td>"
+ "<td width=10%>" + "<font color=#000000 size=-2>" + "<b>" + "STATUS" + "</b>" + "</font>" + "</td>"
+ "</thead>"
+ "</table>")
```

This part of the script builds the title area for the summary report. It establishes the width of the table, and the widths of each column in the table.

The TR section is the building of a ROW in the table and places data (TD) into three columns in that row.

The effect of this HTML is to generate a row of the Summary that looks like the following:

**WO Number**

**SITE**

**STATUS**

# Automation Script continued...

## The SCRIPT breakdown:

```
val.append("<table border=0 width=500>" + "<col width=10%>" + "<col width=10%>" + "<col width=10%>"
+ "<tr>"
+ "<td width=10%><font size=-2>" + mbo.getString("WONUM") + "</font></td>"
+ "<td width=10%><font size=-2>" + mbo.getString("SITEID") + "</font></td>"
+ "<td width=10%><font size=-2>" + mbo.getString("STATUS") + "</font></td>"
+ "</font></td>"
+ "</tr>"
+ "</table>")
```

Then a second table is added to the HTML which has the exact same dimensions as the first and this table gets the actual data from the workorder database table to retrieve the WONUM, SITEID and STATUS

# Automation Script continued...

## The SCRIPT breakdown:

```
val.append("<hr>")
##-----
val.append("<font size=-2><b>RELATED RECORDS</b></font><br>")

# retrieve Related Records records and writes them in the buffer
relatedrecSet = mbo.getMboSet("RELATEDWO")

#related records header row
val.append("<table border=0 width=1000>" + "<col width=10%>" + "<col width=10%>" + "<col width=10%>" + "<col width=70%>"
+ "<thead>"
+ "<tr>"
+ "<td width=10%>" + "<font color=#000000 size=-2>" + "<b>" + "Class" + "</b>" + "</font>" + "</td>"
+ "<td width=10%>" + "<font color=#000000 size=-2>" + "<b>" + "Recordkey" + "</b>" + "</font>" + "</td>"
+ "<td width=10%>" + "<font color=#000000 size=-2>" + "<b>" + "Status" + "</b>" + "</font>" + "</td>"
+ "<td width=70%>" + "<font color=#000000 size=-2>" + "<b>" + "Summary" + "</b>" + "</font>" + "</td>"
+ "</thead>"
+ "</table>")
```

Continuing down the script the next section adds a line to the report by appending an <HR> tag and then prepares a section to get the related records information for the workorder.

It created a title (RELATED RECORDS), connects to the RELATEDWO data (This is a relationship on the work order object), then lays out a table to display the RELATEDWO data.

# Automation Script continued...

## The SCRIPT breakdown:

```
currMbo=relatedrecSet.moveFirst()
while currMbo is not None:
    val.append("<table border=0 width=1000>" + "<col width=10%>" + "<col width=10%>" + "<col width=10%>" + "<col width=70%>"
    + "<tr>"
    + "<td width=10%><font size=-2>" + relatedrecSet.getString("RELATEDRECWOCLASS") + "</font></td>"
    + "<td width=10%><font size=-2>" + relatedrecSet.getString("RELATEDRECWONUM") + "</font></td>"
    + "<td width=10%><font size=-2>" + relatedrecSet.getString("RELATEDRECWO.STATUS") + "</font></td>"
    + "<td width=70%><font size=-2>" + relatedrecSet.getString("RELATEDRECWO.DESCRPTION") + "</font></td>"
    + "</font></td>"
    + "</tr>"
    + "</table>")
    currMbo=relatedrecSet.moveToNext()
```

This next bit of code moves through all of the related records and for each one it outputs into an HTML table for display in the Summary Report.

# Automation Script continued...

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## The SCRIPT breakdown:

```
#retrieve work log records and writes them in the buffer  
worklogSet = mbo.getMboSet("MODIFYWORKLOG")  
  
worklogSet.setOrderBy("CREATEDATE")
```

In the next section of the script, where the worklog entries are pulled into the summary, this demonstrated that you can use an orderby statement to sort that section in whichever order you require.

# Automation Script continued...

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## The SCRIPT breakdown:

```
# sets the formatted string in the attributes value  
mbo.getMboValue("BPDSUMMARY").setValue(val.toString(), MboConstants.NOACCESSCHECK | MboConstants.NOVALIDATION)
```

Once all of the sections and data from related records that you require have been brought into the summary.

The final line of the script populates the non persistent summary field with the contents of the string field which has been built by the script.

# Learn Basic HTML

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When we first started building these summary objects and automation scripts, we just built the string. The result was a very flat, badly laid out summary.

Key areas to improve the look of the summary:

- Learn about HTML Tables
- Table Rows, Table Data
- Learn the various attributes of the font command
- Learn how to make a field bold

If you are going to display a Long Description in the summary report, our recommendation is that you convert it to plain text using the following command in your script.

```
HTML.toPlainText(currMbo.getString("DESCRIPTION_LONGDESCRIPTION"))
```

The reason for this is that certain characters in a Long Description can cause the script to fail.

# Configuring the Application

The next step in the process is to add a new TAB to the application where you want the summary to appear.

**NOTE: AT THE CURRENT TIME DO NOT USE APPLICATION DESIGNER TO ADD A NEW TAB TO AN APPLICATION.**

The reason for this is that doing so corrupts the application XML such that the contents of the new tab appear at the bottom of the list tab when you display the application.

Before you manually edit the XML and import it back into Maximo create a new signature option for the application with the same name as your automation script (and it is CASE Sensitive).

Option BPDWO001
Description Work Order Summary

Advanced Signature Options
<input type="radio"/> None
<input type="radio"/> Warning appears when this action is selected from List page where multiple records are shown and no particular record is selected
<input checked="" type="radio"/> This is an action that must be invoked by user in the UI
<input type="radio"/> Associate to launch entry to enable launch in context

# Configuring the Application

Here are the steps to manually add the tab to the application:

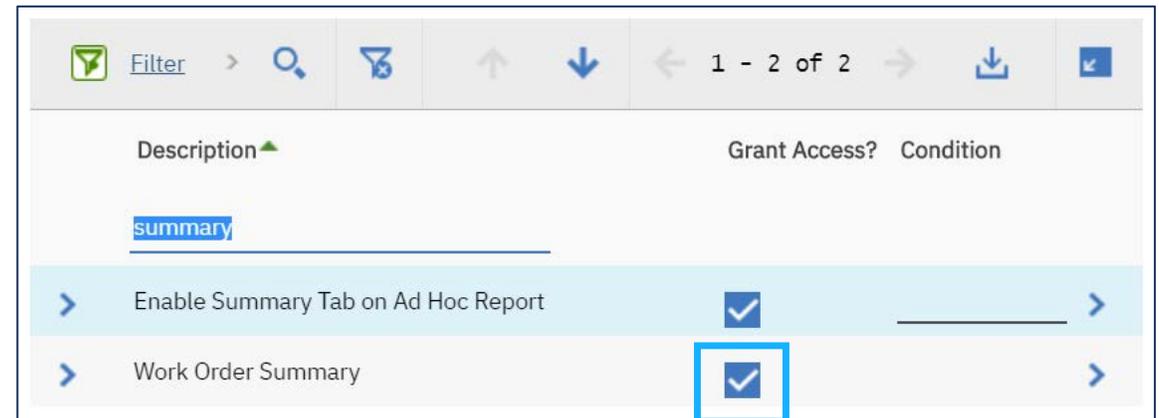
1. Open the application in the application designer.
2. Export the application XML and save the exported file to your desktop.
3. Edit the exported XML using Notepad ++ or your favorite text editor
4. Paste in the new tab information after the very last tab of the application and before the `</tabgroup>` tag
5. Save the changes and import the modified XML into the application designer in Maximo

```
</tab>
▼<tab id="summary" label="WO Summary">
  ▼<section id="summary_s1">
    <pushbutton id="1520435426663" label="Generate Summary" mxevent="BPDWO001"/>
    <richtexteditor dataattribute="BPDSUMMARY" extra_plugins="[]" height="1000" hidelabel="true" id="summary_s1_wosummary" plugins="[]" width="900"/>
  </section>
</tab>
</tabgroup>
/!:/entxxxx
```



# Security Settings

- To test the new push button go to the Security Groups application and bring up the security record for the MAXADMIN security group.
- Then go to the Work Order Management application and filter the options until you see Work Order Summary. Make sure this security option is checked on.
- Log out of Maximo, Log Back in and then go test the button.



Description	Grant Access?	Condition
<a href="#">summary</a>		
> Enable Summary Tab on Ad Hoc Report	<input checked="" type="checkbox"/>	>
> Work Order Summary	<input checked="" type="checkbox"/>	>

# Give it a Whirl!

The screenshot shows the 'WO Summary' tab in the Work Order Tracking application. A 'Generate Summary' button is highlighted with a blue box. Below the button is a large empty rectangular area where the summary would appear. To the right, a preview of the summary content is shown, including a table with work order details and sections for 'DESCRIPTION', 'RELATED RECORDS', and 'WORK LOG'.

WO Number	SITE	STATUS
1022	BEDFORD	WSCH
Location	Owner	Status Date
SHIPPING		7/7/03 9:50 AM

**DESCRIPTION**  
Electric Cart Tune-Up

**RELATED RECORDS**

Class	Recordkey	Status	Summary
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**WORK LOG**

Date Created	Created By	Log Type	Summary
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Go to the Work Order Tracking application, open any work order, click on the WO Summary Tab. Then click the Generate Summary button. If it all works your summary should appear in the area below immediately.

If you get an error read what it says, and check the automation script for errors.

# Adding to The Summary

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Once the summary is working, you can always add more data to it, but going to the automation script and adding new tables, get new data from other relationships, or add additional fields to the tables you have already created.

Once it is working you can add comments to the automation script by placing a hash-tag # at the start of the line.

If you want specific information for the summary and a relationship does not exist, you can create the relationship.

In the database configuration tool for the workorder database table and then use that relationship to get the data for your summary. (example, get the name of the LEAD for the work order).

# Other Potential Uses in Maximo

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The example given is for a Work Order Summary, but you can build summaries for any application/database table you wish.

## Examples:

- **Asset Summary** – including ownership information, asset move history, where used information.
- **SR Summary** - including worklogs, related records MOC Summary (for Maximo HSE or Oil and Gas) showing all approval records, action items, related records.
- **Inventory Summary** – showing vendor data, and transaction data.

# What You Have Learned

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- Non-BIRT solution for various summaries
- Uses Automation Script
- Runs lightening fast
- Users Love it wherever it has been implemented

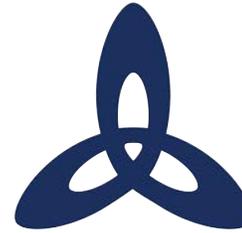


This concept can be applied to almost any application in Maximo.

# THANK YOU!

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Success! You should have learned some cool new reporting techniques in Maximo.



**Ask us a technical question:**

[maxtech@bpdzenith.com](mailto:maxtech@bpdzenith.com)

[www.bpdzenith.com/maxtech](http://www.bpdzenith.com/maxtech)

MaxTECH is the first ever dedicated Maximo Technical User Group aimed at Maximo Administrators, Developers and Technical Support staff.

It is a great place for users to ask and answer technical questions, learn from each other, collaborate and help improve Maximo in your organization.

MaxTECH was founded in 2017 by BPD Zenith and is chaired by Maximo Consultant Stephen Hume. We host several events every year (Calgary, St. Louis, MaximoWorld, Houston, MUWG, Northern California MUG, Maximo UK & Ireland User Group) including digital events.

MaxTEACH is a free online user group designed to go in depth into a Maximo topic.